

LAUREN FERRELL

512-635-2772 (cell)

laurenferrellRDA@gmail.com

Dependable employee who thrives in high pressure environments, possessing team-work, problem solving, and communication skills with two years of experience as an Onsite Specialist with Stryker. Seeking to continue providing excellent customer satisfaction for Stryker.

EXPERIENCE

JUNE 2018- JUNE 2022

ONSITE SPECIALIST, STRYKER

- Troubleshooting and maintaining Stryker equipment/managing Stryker equipment
- Helps assist OR personnel/surgeons during surgery with Stryker equipment
- Providing OR staff with the best service

FALL 2017

SALES INTERN, DALLAS STARS HOCKEY

- Received professional sales training including proper phone etiquette
- Successfully conducted cold calls to potential clients

JUNE 2014-DECEMBER 2017

SMALL BUSINESS OWNER, GYPSY HEART BOUTIQUE

- Marketed and sold women's clothing via multiple channels
- Created repeat business via lasting relationships with customers

EDUCATION

GRADUATED DECEMBER 2017

UNIVERSITY OF NORTH TEXAS

- Bachelor of Science in Integrative Studies with a focus in Business, Health Promotions, and Sociology
- Youth basketball volunteer coach
 - Member of Sigma Phi Lambda

CLASS OF 2013

GEORGETOWN HIGH SCHOOL, GEORGETOWN, TX

- Participated in FFA (2013 Rookie of the Year) and archery senior year
- Member of basketball, volleyball and track teams through junior year

SKILLS

- Product knowledge
- Problem solving
- Teamwork
- Customer relations
- Communication
- Adaptability

