

JULIA SORENSEN

Round Rock, TX 78665 | (512) 781-4376 | juliasorensenrda@gmail.com

PROFESSIONAL SUMMARY

Hardworking employee able to provide friendly service in any situation. Efficient and eager to learn and always looking to improve. Dedicated team player.

SKILLS

- Positive Attitude
- Cash Handling
- Team Leadership
- Problem-Solving
- Flexible Schedule
- Hard-working
- Strong verbal and written communication
- Dedicated
- Punctual

WORK HISTORY

APRIL 2021-CURRENT

Shift Leader | Pita Fusion | Round Rock, TX

- Resolved customer complaints and issues and offered thoughtful solutions to maintain customer satisfaction.
- Maintained clean and well-organized production areas.
- Collaborated with other shift leaders to promote a cohesive workplace culture.
- Provided ongoing training for new hires.
- Prepped and served food.

JUNE 2023-OCTOBER 2023

Barista | Lamppost Coffee | Round Rock, TX

- Promoted a welcoming atmosphere by greeting customers with a friendly demeanor and promptly addressing their needs.
- Cleaned counters, machines, utensils, and seating areas daily.
- Controlled line and crowd with quick, efficient service.
- Maintained and operated espresso machines, blenders, commercial coffee brewers, coffee pots, and other equipment.

JUNE 2019-APRIL 2021

Kitchen Staff Member | Mighty Fine Burgers | Round Rock, TX

- Maintained a clean and organized workspace, adhering to strict hygiene standards for optimal food safety.
- Contributed to positive workplace culture through strong teamwork, open communication, and a commitment to excellence.
- Increased overall kitchen productivity by assisting in multiple stations as needed during busy shifts.

- Made food according to standard recipes with requested changes for customer satisfaction.

JUNE 2020-SEPTEMBER 2020

Receptionist | Supercuts | Round Rock, TX

- Greeted incoming visitors and customers professionally.
- Confirmed appointments, communicated with clients, and updated client records.
- Answered phone promptly.
- Kept reception area clean.
- Handled cash transactions and maintained sales and payments records accurately.

MAY 2018-MAY 2019

Sales Associate | Aeropostale | Round Rock, TX

- Organized racks and shelves to maintain store visual appeal.
- Handled cash transactions efficiently.
- Managed returns, exchanges and refunds in accordance with store policy.
- Prepared merchandise for sales floor by pricing or tagging.
- Answered customer questions about sizing, accessories, and merchandise care.

EDUCATION

EXPECTED IN AUGUST 2024

Dental Genius Assisting School, Obtaining RDA Certification

EXPECTED IN AUGUST 2027

Associate of Science: Dental Hygiene
Austin Community College, Austin, TX

High School Diploma
Christian Liberty Academy

REFERENCES

Pita Fusion

Daniel Miro

danielmiro@pitafusion.com

(512) 818-2403

Lamppost Coffee

Megan Mccabe

meganmccabe94@gmail.com

(281) 908-0328